



GOAL MODEL

BEAUTY & STYLE STUDIO



BEAUTY. CONFIDENCE. TRANSFORMATION. *You Deserve It.*

REFUND POLICY

OUR POLICY IS SIMPLE. *Your trust is everything.*



REFUNDS ARE ONLY ISSUED WHEN GOAL MODEL BEAUTY & STYLE STUDIO CANCELS DUE TO UNFORESEEN CIRCUMSTANCES.



WE VALUE YOUR TIME. PLEASE READ OUR POLICY BEFORE BOOKING.



1. MAKEUP SERVICES

- ♥ All non-wedding makeup services require full payment at the time of booking.
- ♥ Services rendered are non-refundable.



2. WEDDING SERVICES

- ♥ Wedding services require a 50% non-refundable retainer to secure your wedding date.
- ♥ The remaining balance is due 14 days before the wedding date.
- ♥ The retainer reserves your date and is non-refundable.



3. RESCHEDULING POLICY

- ♥ Clients may reschedule appointments with 24-48 hours notice.
- ♥ Appointments may be rescheduled within 90 days of the original appointment date based on the availability of both the client and makeup artist.



4. LATE ARRIVALS

A 15-minute grace period is provided. Clients arriving more than 15 minutes late may have their appointment:

- ♥ Rescheduled
- ♥ Shortened
- ♥ Cancelled

based on the MUA's schedule and availability.



5. NO REFUNDS

No refunds will be issued for:

- ♥ Completed services
- ♥ Missed appointments
- ♥ No-shows
- ♥ Late cancellations
- ♥ Change of mind
- ♥ Dissatisfaction due to personal preference after service completion



6. STUDIO CANCELLATION POLICY

Refunds will only be issued if GOAL Model Beauty & Style Studio cancels an appointment due to unforeseen circumstances and an alternative appointment cannot be arranged.

In such cases, clients may choose:

- ♥ A full refund
- ♥ A rescheduled appointment



7. HEALTH & SAFETY POLICY

ALL GOAL MODEL STAFF ADHERE TO THE CDOP SAFETY METHOD™. For health and sanitation reasons, staff may refuse or reschedule services if a client presents with:

- ♥ Open wounds
- ♥ Active infections
- ♥ Breaks in the skin
- ♥ Areas with discharge or pus
- ♥ Open sores
- ♥ Any condition that may compromise client safety or sanitation standards



Clients will be advised to seek medical treatment and may reschedule once the affected area has fully healed.



Our Commitment

We are committed to providing a safe, professional, sanitary, and luxury beauty experience for every client.



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